

Position Title:	Radio Dispatcher
Payroll/Personnel Type:	12 Months
Reports to:	Divisional Director of School Safety and Security

Position Summary:

Perform duties to receive and dispatch orders and messages by telephone and/or radio.

Essential Functions:

- Receive and record radio transmission from all stationary and mobile officers reporting for and signing off duty
- Monitor and deploy mobile officers
- Maintain daily log of messages, reports and requests for security assistance and officers dispatched
- Maintain inventory and locations of security equipment
- Assist with ordering of new security equipment and coordinate the repair of existing equipment
- Provide radio communication relay between all security personnel, administrators and St. Louis Public School Transportation Division
- Secure assistance and appropriate contacts and referrals to external emergency services
- Maintain records of security personnel attendance and hours worked
- Monitor and coordinate all radio transmissions in accordance with FCC guidelines
- Maintain and update knowledge of radio communication equipment; instruct and assist radio holders on proper procedures
- Supervise and coordinate the work assignments of clerical employees in the office
- Train employees in radio dispatching
- Performs other duties as assigned.

Experience:

• Minimum of two years job related experience

<u>Education:</u>

• Graduation from a general or technical high school or equivalent plus additional training with specific knowledge of radio codes and terminology

Knowledge, Skills, and Abilities:

- Ability to analyze facts and determine action using a range of procedures within limits of standard practice
- Ability to interpret instructions furnished in written or oral form
- Ability to effectively work and interact with others
- Ability to communicate clearly and calmly
- Ability to work with sensitive and confidential data
- Knowledge of city streets and locations of schools



Physical Requirements:

- Must be physically able to operate a motor vehicle
- Must be able to exert up to 10 pounds of force occasionally, and/or a negligible amount of force constantly to lift, carry, push, and pull or otherwise move objects, including the human body
- Frequent sitting, standing and walking, which may be required for long periods of time, and may involve climbing stairs. Occasional reaching with hands and arms, stooping, kneeling, crouching and crawling and must be able to pull up to 30 pounds with no assistance
- On occasion may be required to perform stressful and physical activity
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Working Conditions and Environment:

- Work is routinely performed in a typical interior/ school environment
- Very limited or no exposure to physical risk
- Must be able to perform duties in inclement weather conditions
- May be exposed to and/or required to sensitive and confidential information.

<u>Disclaimer:</u>

The information contained in this job description is for compliance with the Americans with Disabilities Act (ADA) and is not an exhaustive list of the duties performed for this position. Additional duties are performed by the individuals currently holding this position and additional duties may be assigned.

<u>Review/Approvals:</u>

Employee	Date	Immediate Supervisor	Date
Human Resources	Date		

In connection with hiring for this position the district shall not discriminate against any employee or applicant for employment because of race, religion, color, sex, sexual orientation, age, disability, veteran status or national origin.